

Department of Public Health Trauma Prevention Initiative COVID-19 Short Term Technical Assistance to Nonprofits

Bi-monthly Progress Report
September 15, 2020

Introduction

Program Goal

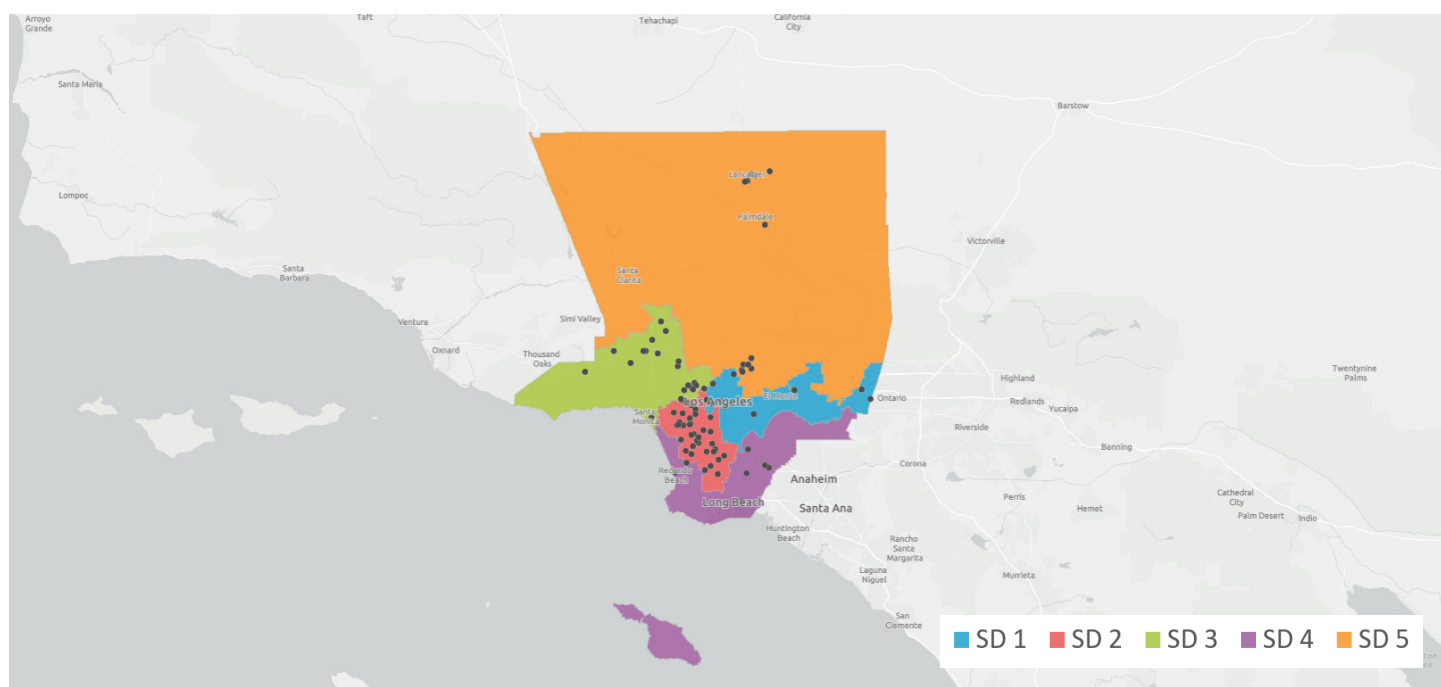
Community-based organizations are facing unprecedented organizational challenges that must be addressed immediately if they are to survive the economic and social challenges presented by the COVID-19 crisis. To address these urgent challenges, the Training and Technical Assistance team—operating as the Nonprofit Impact Team (NIT)—has designed a COVID-19 Short Term Technical Assistance provision process aimed at providing immediate, targeted consultations to nonprofit organizations throughout Los Angeles County.

Engagement to Date

To date (September 15, 2020), 89 organizations have submitted requests for assistance, and 64 organizations have completed the Short Term Technical Assistance process. A description of the organizations requesting assistance, and a summary of the satisfaction survey results, are included below.

Program Reach

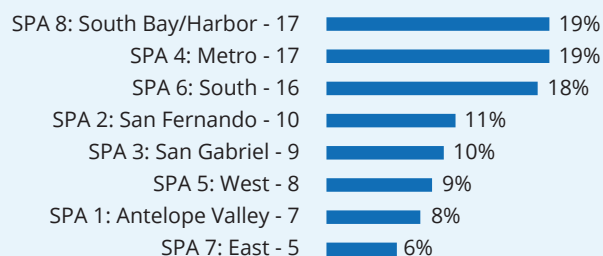
The NIT has received requests from nonprofit organizations located across Los Angeles County. The following map illustrates the geographic reach of this Training and Technical Assistance program.



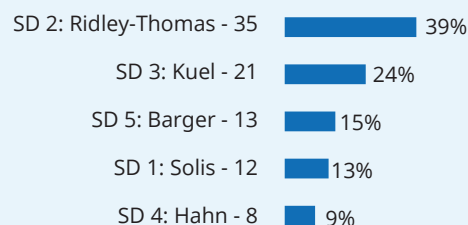
Requesting organizations are concentrated in South & Central Los Angeles

A total of 89 organizations have completed the Request for Assistance form as of September 15, 2020. These organizations primarily serve Metro Los Angeles, South Los Angeles, and the South Bay/Harbor area.

Requesting Organizations by Service Planning Area (SPA)*



Requesting Organizations by Supervisorial District*



*Total number of organizations = 89

Requesting organizations provide critical services to thousands of residents

The most common services provided by requesting organizations include youth tutoring/mentoring services and counseling. Requesting organizations also provide food assistance, counseling and arts programs. More than half of requesting organizations are smaller-scale community-based organizations, serving fewer than 499 clients per year.

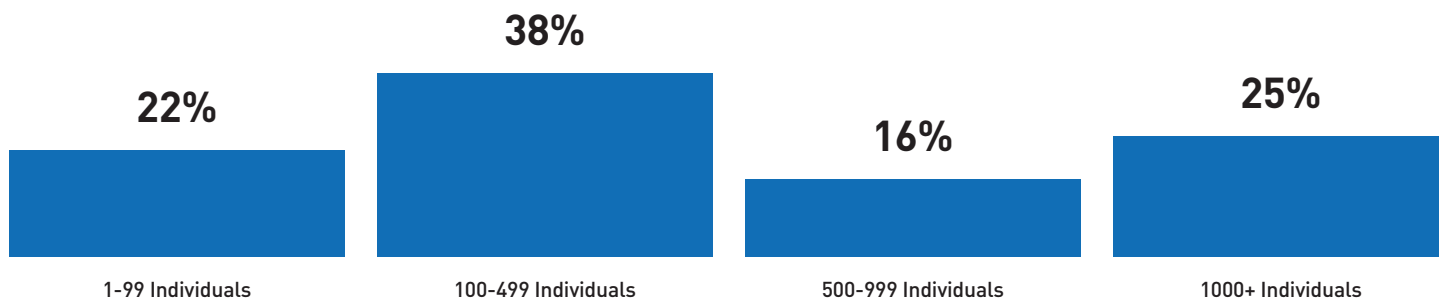
Highlighted Services Provided by Requesting Organizations



Highlighted Populations Served by Requesting Organizations



Distribution of Requesting Organizations by Number of Clients Served Annually



Requesting organizations are seeking support across technical assistance team specializations

It is evident from the kind of support organizations are seeking that all areas of nonprofit organizational management and operations have been impacted by COVID-19.

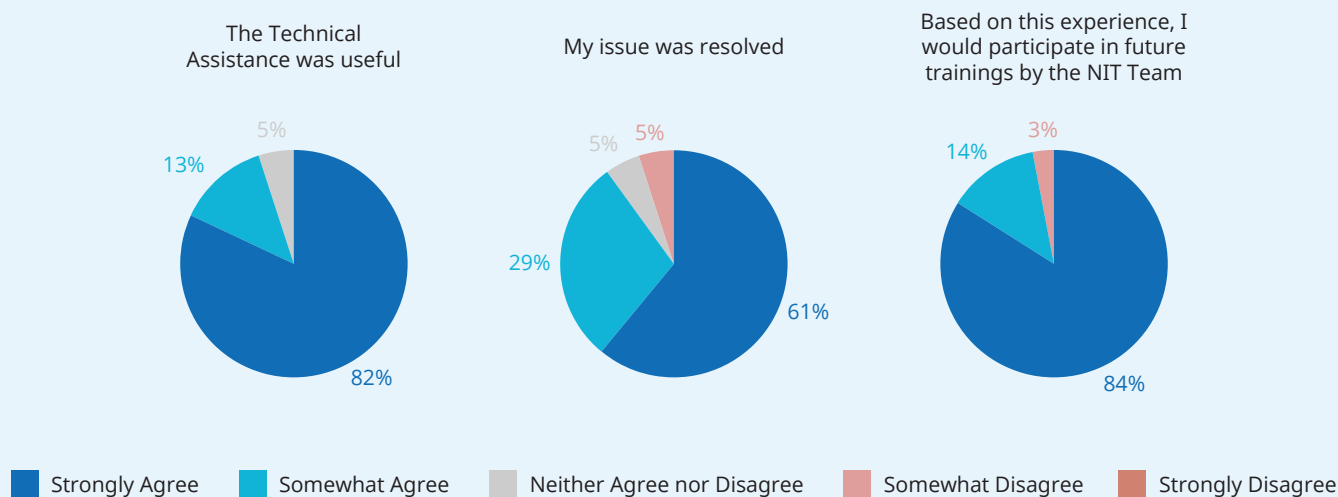
Technical Assistance Specialty Sought by Participating Organizations



Participating organizations are highly satisfied with the technical assistance provided

As of September 15, 2020, 64 of the 89 requesting organizations had completed the technical assistance process with the Nonprofit Impact Team. Of the 64 with completed cases, 38 organizations submitted responses to a satisfaction survey. Participants have reported a very high level of satisfaction with the technical assistance they received.

Satisfaction Ratings of Participating Organizations*



*Total number of organizations = 38